



**2013  
YEAR  
IN REVIEW  
SPECIAL HIGHLIGHTS**



**I-CARE  
VA Mid-Atlantic  
Health Care Network**

**“Excellent Care – Earned By Veterans – Delivered Here”**

I am very pleased to present our Year in Review. We've assembled some of the highlights of what took place in 2013 throughout our network to help illustrate the broad scope of what we've accomplished with the support of so many here in the Mid-Atlantic region.

During 2013, nearly 14,000 VISN 6 employees worked hard to provide exceptional health care that improves the health and well-being of the 330,000 Veterans we treat. This care came in many forms and was performed by a wide variety of skilled and dedicated professionals.

This Year in Review offers a snapshot of some of the Veterans we care for. It also offers a look at some of the doctors, nurses, social workers, and technicians of all kinds who provide the care, and others whose work is rarely showcased, like the engineers, maintenance and housekeeping personnel who focus their efforts on keeping our environment of care top notch.

I'm proud to tell you that many of our team members are also national award winners. From research on future treatments to health care delivery and all the efforts that make it possible, VISN 6 is home to many of the best in our system. We are proud of all the national award winners and equally proud of the many who constantly strive to better what they do on a daily basis.

The VISN 6 team routinely seeks new opportunities to increase the health and well-being of all the Veterans we treat. This is evidenced by the many new clinics we've opened and begun construction on as well as our partnerships with schools, independent organizations and other community organizations.

Having the best programs is important. Equally important is a Veteran's access to them. The many new sites to be built along with the clinics we opened last year continue our measured approach to increasing access.

Going even further, we continue to enhance access by new means, leveraging the many new technologies of telemedicine. New technologies are being fielded as quickly as possible and we are focused on incorporating their use in ways that will give Veterans who live in remote and



rural areas unprecedented access to routine and specialized care. No medical network can offer every specialty or service in every location; but, through our network of 40 sites of care, together we can and do provide treatment for almost any condition. From our smallest outpatient clinics to our largest and most complex medical facilities, the connectivity of this network continues to foster opportunities for all Veterans to take advantage of the scope of work that we do.

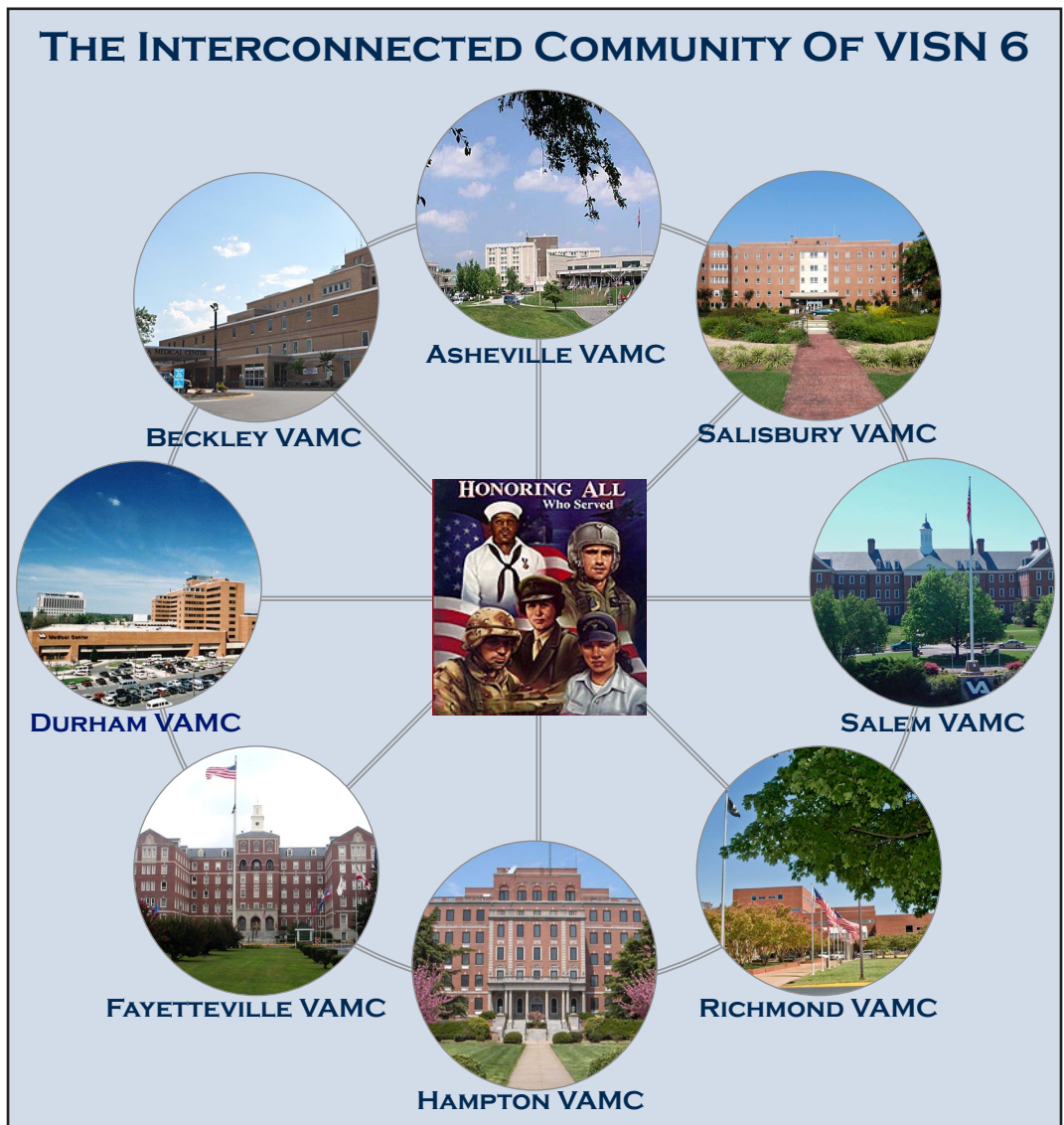
In the following pages, I've limited charts and graphs as I want to share with you more about the people. These pages reflect who we are and what we've done to enhance people's lives during 2013.

Rest assured that your VISN 6 team will never be satisfied with the status quo and we will continue to pursue every means to provide the very best care to the greatest number of Veterans possible.

I wish you a safe and healthy 2014.

Sincerely,

Daniel F. Hoffmann, FACHE  
Director, VISN 6

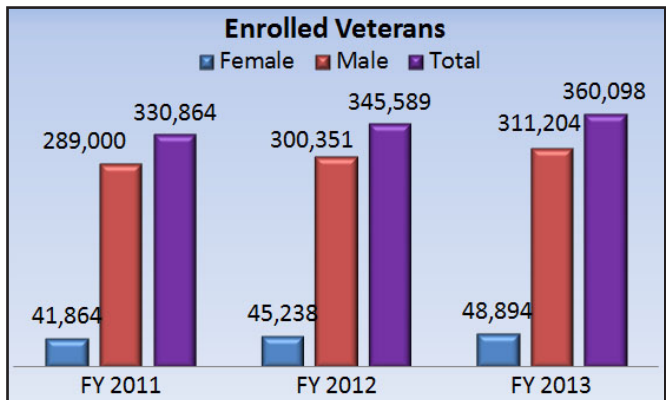
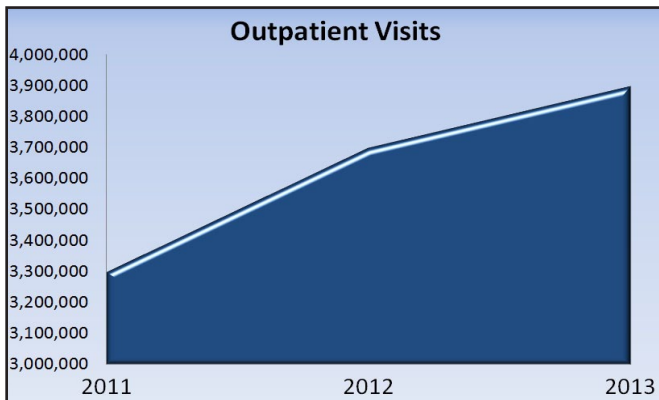
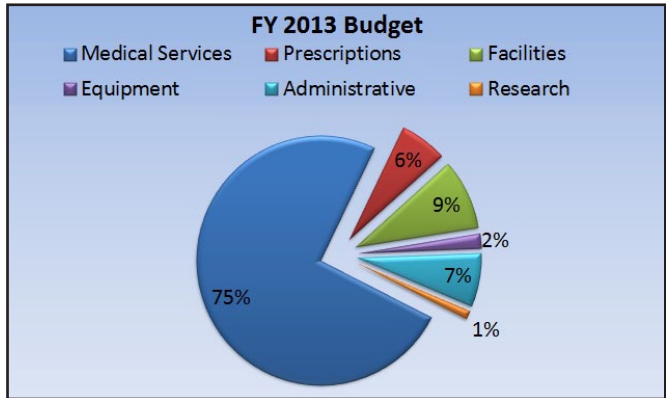
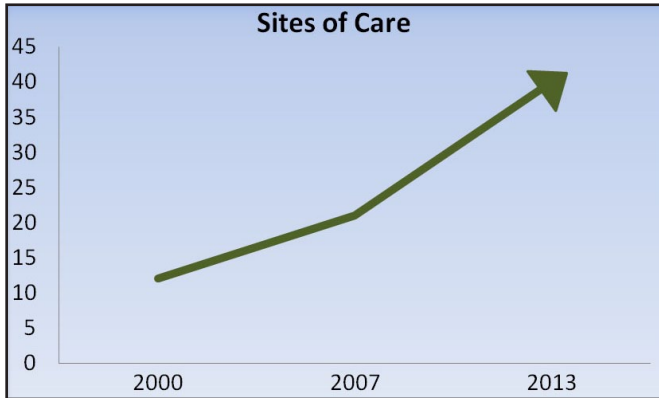


2013 Year in Review was prepared by the VISN 6 Public Affairs Office.

Questions should be directed via e-mail to [bruce.sprecher@va.gov](mailto:bruce.sprecher@va.gov) or by phone at 919-956-5541.



# VA's Fastest Growing Network Over The Past 10 Years Increased Access For An Increasing Number Of Veterans





## Increasing Access To State Of The Art Services



During 2013, VA awarded contracts for a new community outpatient clinic for Sanford, N.C., a larger clinic for Jacksonville, N.C, and new Health Care Centers to be located in Charlotte and Kernersville, N.C. Each of these new facilities will provide thousands more Veterans with increased access to VA health care.

(Artist's renderings of the new Charlotte (L) and Kernersville (R) HCCs.)



West Virginia's Beckley VAMC and the hearty Mountaineers were not deterred by snow and ice, groundbreaking a \$5.8 million expansion that will triple the accommodations for the adult day health care program and house the Community Health and Home Telehealth programs. They will also enjoy a \$4.4 million suite to permanently house the magnetic resonance imaging scanner which will replace the mobile unit now located in the trailer, as well as benefit with an expansion of the emergency department.

Fayetteville VAMC Director Elizabeth Goolsby and VISN 6 Network Director Dan Hoffmann cut the ribbon for the VA's Health Care Center in Wilmington, N.C. Participating were US Senators Kay Hagan and Richard Burr, Congressmen Mike McIntyre and Walter Jones, Fayetteville VAMC's Associate Director, Patient Care Services, Joyce Alexander-Hines and Wilmington Mayor Mike Saffo.

More than 200 people attended the ceremony which included posting of the colors by the Ashley High School Navy Junior ROTC and the singing of the National Anthem by the Coastal Christian High School Honors Ensemble.







On June 24, officials broke ground for the \$110 million Health Care Center located on Raeford Road in Fayetteville. The HCC will expand health care services to more than 38,000 Veterans in Cumberland County and surrounding areas. The new 260,000 square-foot facility is expected to open in 2016.



On July 29, dignitaries officially opened the Goldsboro CBOC. This clinic becomes the VISN's 29th outpatient clinic and serves the Veterans of Wayne and surrounding counties in North Carolina.



The new Polytrauma Inpatient Treatment Unit at the Richmond VAMC opened Aug. 22 and is providing the very best care for the very worst injuries. Polytrauma survivor Veteran David Rogers and his mother Laurie help cut the ribbon along with Dr. Ajit Pai and VISN Director Dan Hoffmann, while Richmond's Director John Brandecker and Dr. Shane McNamee look on. The Richmond team has developed a world-class polytrauma system of care and is one of five VA polytrauma centers. When the second phase of the \$8.5 million project is completed, the unit will be 28,000 square feet, have 20 inpatient rooms, four epilepsy monitoring beds, a rehabilitation gymnasium and the Polytrauma Neuroscience Center of Excellence.



The Veterans living in the southern portion of West Virginia will soon enjoy the convenience of receiving primary care closer to home. In November, Beckley VAMC received what is now the 3rd Mobile Clinic in the VISN.

The wheelchair accessible mobile clinic is fully self-contained and includes two exam rooms, a waiting area and a restroom. Providers will be able to maintain access to electronic records through the use of satellite technology. The mobile clinic will reduce travel time and increase access for many Veterans in the region.



VA embraces the concept of recovery for mental health patients ensuring that even during the course of an inpatient hospitalization, Veterans can pursue and achieve personally defined goals that support their recovery, result in improved health and well-being, and promote full participation in the communities of their choice.

Throughout 2013, VISN 6 hired many new mental health clinicians and staff. The year will also be remembered for the opening of the new \$9.5 million, 38-bed, acute mental health inpatient unit at the Salem VAMC and the Richmond VAMC breaking ground for an \$8.2 million expansion of their Mental Health Services spaces. Joining these two facilities in 2014 will be the Mental Health Center of Excellence at the Salisbury VAMC.

The population of women Veterans increased eight percent over the past year. To meet the growing demand, all medical centers enhanced their ability to provide comprehensive care for female Veterans through a combination of renovations, hiring new staff and gender-specific training.

The Asheville VAMC upgraded their Women's Health clinic increasing the size, adding a separate entrance to a private waiting room and two renovated exam rooms.

In addition, mental health services were expanded at facilities like Salisbury VAMC to include a women's-only substance abuse group at its Charlotte CBOC.

Cutting the ribbon for the new Women's Clinic in Asheville are (L-R) Sharon West, Women Veteran's Program manager; Terry Bellamy, former mayor of Asheville; Laura Schwanger, Army Veteran and gold medalist Paralympian; Cynthia Breyfogle, CGVAMC Medical Center director and Dr. Martin Greever, chief of Primary Care.





# Developing Innovative Treatment, Rehabilitation, Research

## Telehealth

In January, Fayetteville VAMC began offering telepain classes using clinical video telehealth. Using Telehealth technologies, Veterans can participate from six different locations at the same time. Group participants report they enjoy the camaraderie of fellow Veterans. Telepain classes are also offered at the Asheville and Salisbury VAMCs.



## Safety

Durham VAMC is one of nine hospitals nationwide, and the only VA medical center participating in a two-year clinical trial. Funded by the Centers for Disease Control, the study is evaluating the effectiveness and feasibility of new cleaning and disinfection interventions specifically targeted at preventing health care associated infections and destroying multidrug-resistant organisms.

Following routine cleaning, the TRU-D robot uses its UV light to kill microorganisms. The study will determine if the use of UV light effectively reduces the risk of infections.

## Technology

The Salisbury VAMC became the network's third medical center to acquire a state-of-the-art *da Vinci Si*, which is commonly referred to as a "robotic surgery system." The first robotic surgery at Salisbury took place March 4.

Michael Dodson, Intuitive Surgical, Inc., explains the new robotic surgical system to Stephanie Stephens, RN, (L) and Danny Bush, RN, (R).







Surgeons at the Salisbury VAMC have incorporated a new tool that makes navigating during endoscopic sinus surgeries more precise and adds an additional margin of safety.

During February, Richmond VAMC doctors Michael Climo and Edward Wong completed a research study concluding that daily chlorhexidine bathing is an effective measure in combating the growing problem of drug-resistant bacteria.



*Dr. Edward Wong*



*Dr. Michael Climo*



Continuing to pursue cutting edge technology in prosthetics, Richmond VAMC fitted a Veteran with a new C-Brace system that uses microprocessors and real-time sensors to help him walk. The new system combines real-time gait analysis, the energy redistributing properties of carbon fiber, and the ability to use software to customize the knee joint's response resulting in a much more natural movement for the patient.

"I never swam with a prosthetic knee. It was a unique experience and I am going to try it again. As a matter of fact I have swimming classes once a week on Wednesdays and I am ready to put it to the test," said Vietnam Veteran Donald Crosby.

According to John Fox, supervisor of the medical center's orthotic and prosthetic services lab, "The X3 is the first knee of its kind to allow above knee prosthetics with artificial limbs to submerge under water to the depth of approximately five feet. The X3 can be programmed through Bluetooth technology and set in five modes which include bike riding and downhill skiing."

Crosby is seen negotiating an incline with his microprocessor controlled X3 knee.







## Leader In Rural Health

VA Nurse Practitioner Betty White examines former Marine John Mancusco at the Cleveland County Health Department in Shelby N.C. Veterans enrolled through Asheville VAMC's Rural Health team now have an option to have their new patient exam at select local health departments. The new service is part of a program piloted by Asheville and Salisbury VAMCs called Integrated Adaptive Community Collaborative of Enhanced Support Services. This collaborative effort has created new access points, reduced the travel time for many Veterans and shortened the time between enrollment and new patient exams.

## Innovative Treatment

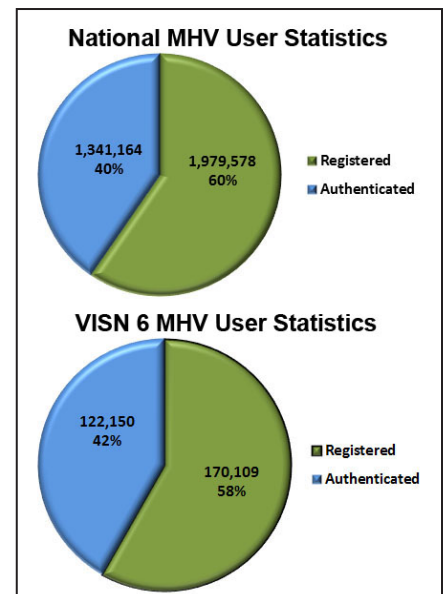
Dr. Tapan Chaudhuri, Hampton VAMC's clinical director of Nuclear Medicine, and his team including Dr. Michael T. Hopkins, medical oncologist, Sherry Dunn, senior Nuclear Medicine technician, and Javanika Shah, Nuclear Medicine Technologist became the first nuclear medicine team in VISN 6 to use Xofigo, a newly-approved medical treatment for bone cancer and pain caused by prostate cancer.

Xofigo is a radiation treatment that targets the tumors in bone. Xofigo was approved by the FDA in May 2013 and has been shown to reduce death in patients with bone metastases by 30 percent, extend the average survival by more than three months, a six month delay in painful bone lesions and a 10-month delay in bone events such as fractures and other tumors.



While the VISN does not take credit for the MyHealthEvet Program, the program plays an important and ever growing role with more than 100,000 VISN 6 patients. In Oct, MHV celebrated its 10th anniversary. Since coming on line in 2004, MHV has grown and gives Veterans access to their prescriptions, appointments and most notably,

secure messaging. Similar to email, Secure Messaging makes it possible for Veterans to ask about VA appointments, medications, and lab results.







Dr. Gundars Katlaps surgically implants a Ventricular Assistive Device (VAD) on a patient experiencing heart failure. A VAD is a mechanical pump that pushes blood from the lower heart chambers to the rest of the body. VADs can be placed, through open heart surgery in the left, right or both chambers. Many patients receive VADs while waiting for heart transplants. Since

1980, Richmond is VA's only in-house heart transplant center. Dr. Katlap's team performed 10 transplants in 2013.



The Asheville VAMC began offering off-site lodging for Veterans receiving routine outpatient care such as infusion, hydration and cancer care. Prior to this, Veterans

who had been traveling long distances for treatments would have been admitted the night before as in-patients. As of January 2013, Veterans living more than 50 miles away were given the opportunity to stay in commercial lodging with their family or care giver.

Richmond VAMC also made the Hotel Based Lodging Program available, providing Veterans who qualify an opportunity to lodge at a nearby commercial hotel at no expense while awaiting medical services at the Medical Center.

### **Energy Efficiency**

As a federal agency, VA is working to reduce energy consumption and utilize more renewable energy sources. At the Salem VAMC, more than 6000 solar photovoltaic panels (270 watts each) were installed on a closed landfill. The panels will supply about 10 percent of the medical centers electrical power.



Working toward meeting the EAct 2005 requirement of reducing energy 30 percent by 2015 from baseline year 2003, the Fayetteville VAMC installed solar hot water systems which provide 40 percent of the hot water and saved \$11,000 during the year.



## Treating Veterans Like Family



### Friendly Visitors

Army retiree James Landers, a patient at Salisbury VAMC's hospice, enjoys spending time with Semper Fi, Salisbury VAMC's Hospice therapy dog. "She likes to come in and lay at my feet and I rub her," said the Griffin, Ga. native. "It makes a difference in my day when she visits me."

### Tasty Food

Healthy foods are important for patients and play a significant role in recovery, both nutritionally and emotionally, but patients want choices and that's exactly what the Richmond VAMC has done. Patients' meals now include fresh fruits and vegetables including grapes, melons, cantaloupe and strawberries as well as freshly baked bread. As an added measure of outstanding care, the Richmond food service team now provides cake to patients on their birthday.



### Homelike Touches

Local "Quilts of Valor" groups put smiles on the faces of many Veterans by donating handcrafted quilts to Veterans at medical centers throughout VISN 6.

Wake Forest Ladies of Valor presented Quilts of Valor to seven Durham VAMC veterans touched by war. Chapter President Martha Killian told the Veterans, "Just as you have given us the gift of freedom, we present these Quilts of Valor as our gift to you for your service and sacrifice."



## Helping Veterans Remain Active



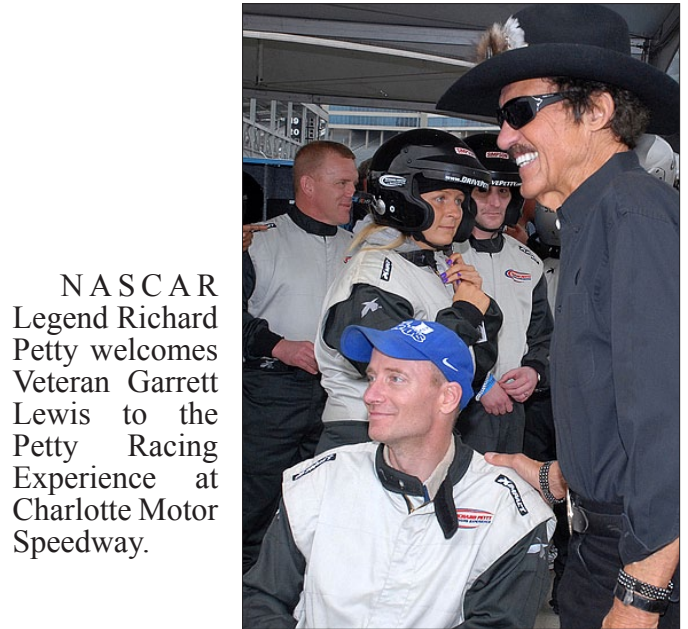
Nearly 100 disabled Veterans from around the U.S. Southeast region competed in the inaugural Valor Games Southeast in Durham May 21-23.



Fifty-four VISA 6 athletes were among the nearly 600 athletes who competed in the 33rd National Veterans Wheelchair Games held in Tampa, Fla. July 13-18. VISA 6 athletes earned 90 medals, including 36 Gold, 35 Silver and 19 Bronze.



As part of a national annual program to show support for Veterans, Veterans from around the Salem VAMC's region were treated to a Valentine's Day concert featuring Daryle Singletary.



NASCAR Legend Richard Petty welcomes Veteran Garrett Lewis to the Petty Racing Experience at Charlotte Motor Speedway.



During a ribbon cutting ceremony Sept. 30, leadership from the Salisbury VAMC and from the Armed Forces Families Foundation re-opened the Bowling Center. The Armed Forces Families Foundation donated the \$41,000 for the renovations which include an electronic scoring system, a new shoe rack, new shoes and balls, furniture and fresh paint. As one of the only active bowling facilities in the VA system, the center's six-lane bowling alley offers both entertainment and therapy to Veterans and their families. Many Veterans come to the center's bowling alley to use their wheelchair-friendly equipment and train for the National Wheel Chair Games.



## Recognizing Veterans

The year started off with an important presentation to Mr. Joseph Ford who served during the Korean War. Mr. Ford was a longtime resident in the Asheville VAMC Community Living Center and through the efforts of many, he's seen here receiving the Purple Heart, American Ex-POW and Korean War Service Medals 62 years after his service.



Senator Kay Hagan shares a laugh with Asheville VAMC Veteran Dockie Brendle after a ceremony at the medical center April 12 where Brendle received his third Purple Heart. This Purple Heart was a result of injuries to his head and chest from a rocket-propelled grenade attack in Vietnam. Sen Hagan's office worked with the Army to secure the medal.

## Recognizing Employees



VISN 6 is the recipient of two of VA's five Sustainability Achievement Awards for 2013. According to Sam Smith, Fayetteville VAMC's energy manager, energy saving programs and construction projects at the Fayetteville VAMC resulted in the medical center achieving a 28 percent decrease in energy use and a 36 percent decrease in water consumption. "The combination of energy savings initiatives lowered the annual utility bill by \$250,000 dollars, while adding space and new services for Veterans health care," said Smith.

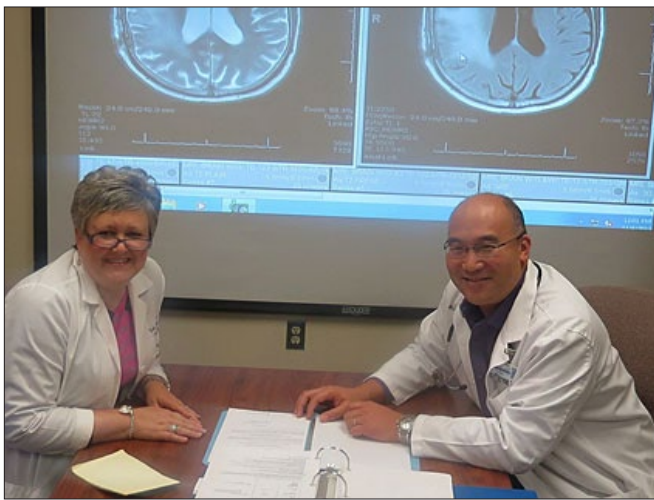


VA's Pollution Prevention Award went to the Hampton VAMC for their recycling Solid Waste Diversion program. Hampton diverted 87 percent of its waste stream from landfills and reduced its disposal cost by nearly \$25,000. Of the 2 million pounds of waste recycled by the facility, 1.2 million pounds were used by NASA to generate renewable energy for their campus. This project was recognized for its cross-agency collaboration as well as the Hampton VAMC's commitment to sustainable operations.



Cancer care within the VISN got a great boost in November. The Richmond VAMC joined the Durham VAMC in the ranks of facilities recognized by The American College of Radiology (ACR). ACR awarded the Richmond VAMC a three-year accreditation for their Radiation Oncology program. The accreditation represents the highest level of quality and patient safety. During the accreditation process, a facility's personnel, equipment, treatment planning and treatment records, as well as patient safety policies and quality control/quality assessment activities were assessed.

One of Richmond's prized treatments is its prostate Brachytherapy. Richmond VAMC is one of seven medical centers in VA to offer prostate Brachytherapy and these capabilities allow them to treat Veterans from across the country. Richmond is also the first VAMC to use Multiparametric MRI for treatment of prostate cancer.



Adding to the VISN's cancer care abilities, Fayetteville VAMC cancer patients being treated in civilian facilities will soon be able to receive chemotherapy treatment at the medical center.

An oncologist is already on staff and preparations are underway to staff and equip space inside the facility for anticipated commencement of basic oncological services toward the end of 2014 according to Fayetteville's Director Elizabeth Goolsby.

Richmond's Dr. Michael Chang poses with Nurse Vicki Skinner. Chang specializes in cancers of the central nervous system (CNS), head and neck region, lung, and prostate. Skinner coordinates all oncology research studies sponsored through Massey Cancer Center at the Richmond VAMC.

Dr. Hayden Bosworth, one of the Durham VAMC researchers, received the 2013 VHA Award for Outstanding Achievement in Health Services Research.



*Dr. Hayden Bosworth*

This is VA's highest award for Research. Dr. Bosworth has worked to improve outcomes for patients with chronic diseases including hypertension, coronary heart disease, hyperlipidemia, diabetes, osteoarthritis and depression.

Durham VAMC was highlighted with nursing assistant Michael Graham being named a White House Champion Of Change. Formerly an Air Force Reserve flight medical technician, Graham travelled to Washington, D.C. in April to accept the award.



The former med tech was one of 10 people across the nation singled out for working to ensure African American students in their communities receive an education that prepares them for high school graduation, college and productive careers.





The American Association of Critical-Care Nurses (AACN) selected Durham VAMC's Cardiac Intensive Care Unit as a winner of a Beacon Award for Excellence. The award recognizes units that improve patient outcomes and align practices with AACN's six standards for a healthy work environment: Leadership Structures and Systems, Appropriate Staffing and Staff Engagement, Effective Communication, Knowledge Management, Learning and Development, Best Practices, Evidence-Based Practice and Processes and Quality Patient Outcomes. Units that achieve this three-year designation meet national criteria consistent with the Malcolm Baldrige National Quality Award and the National Quality Healthcare Award.

Donna Kovalick and members of the Cardiac Intensive Care Unit proudly display their Beacon Award for Excellence.

VA selected Durham VAMC's Chief of Police Dean Dockus as the Police Chief of the Year. An Army Veteran, Chief Dockus is a dedicated and committed leader responsible for the safety and well-being of thousands of staff and Veterans every day. Among his many accomplishments is his work to secure funding for security enhancements to make the Durham VA a safer place for Veterans and employees and his creation of a Patient Assistance Program. He has significantly improved community relations with law enforcement agencies throughout eastern North Carolina.



## ***New Faces In Leadership***



The VISN welcomed two new medical center directors in 2013. In January, Michael H. Dunfee (L) took the reins of the Hampton VAMC and in April, John Brandecker (R) became the director of the Richmond VAMC.

Dunfee came to VISN 6 from his post as associate medical center director at the Washington, D.C. VAMC.

Brandecker came to VA from his post as the assistant vice president and chief operating officer at the University of Texas Southwestern University Hospital in Dallas, TX.





## Building Community Partnerships



Enhancing patient care, education, and research through academic discovery, cooperation, and applied learning, Fayetteville VAMC Director Elizabeth Goolsby, left, and UNC Wilmington Provost Denise Battles sign an affiliation agreement establishing formal ties between the two facilities.



The close link between the Fayetteville VAMC and the neighboring Fort Bragg community was evidenced during a mass casualty exercise with Fayetteville's Chaplain Sam Smith (kneeling between the stretchers) working with personnel from 82nd Airborne and 44th Medical Brigade during their annual Casualty Exercise.



Each VISN 6 medical center hosted a Community Mental Health Summit. The goal was to enhance the well-being of Veterans and their families by advancing collaboration and partnerships between VA and community mental health providers and services. The summits were mutually beneficial as they also helped raise awareness about mental health services offered through VA and the community facilities.

The Salisbury VAMC hosted more than 200 Charlotte area firemen, emergency crews and administrators, local area hospital staff, Red Cross, national guardsmen and animal rescue personnel in an area-wide responder disaster training exercise.





# Reaching Out To The Community

## Assisting Veterans

Hundreds of Veterans from across North Carolina visited the Recruit Military Veteran Career Fair held at the Charlotte Motor Speedway Nov. 21, to learn about opportunities in the job market. While there, many met with Edwina Gray-Wright, Salisbury VAMC's Rural Health Integration program manager and members of the Salisbury VAMC Rural Health Integration team to learn about VA medical care benefits. The team answered questions about medical appointments, eligibility and healthcare services for more than 300 of the 411 Veterans who attended. They also provided VA health care applications to 38 of the job seekers.



## Assisting Homeless Veterans

In one of 16 stand downs that took place throughout the VISN, homeless Veterans were treated to haircuts, food, clothing and shelter through a variety of programs aimed at eliminating Veteran homelessness by 2015. Staff from the Fayetteville VAMC with military and Community Partners hosted almost 400 participants Sept. 19 and 20.

On June 26, CASA, a non-profit housing development and property management company, opened the Sunnybrook Road Apartments adjacent to the Raleigh CBOC. The complex, developed by CASA with funding provided by the US Department of Housing and Urban Development, Wake County, and the City of Raleigh provides safe, permanent, affordable homes for Veterans.

According to Jessica Brandes, project coordinator, "Sunnybrook Apartments is our first community specifically devoted to Veterans. The complex means a new start for 10 of the community's Veterans who have been homeless."



Getting ready for the holidays meant it was time again for programs to help those less fortunate. One program is Operation Cold Front. Durham VAMC's Voluntary Service collected new coats to provide to Veterans in need. This year's Operation Cold Front Program was kicked off by the Military Order of the Purple Heart Al Meyer Chapter 637 when they presented Durham VAMC Director DeAnne Seekins and Assistant Director Stephen Black with 26 coats.



## Hosting Special Visitors

Secretary of Veterans Affairs Eric K. Shinseki speaks with Veterans Matthew Vance and Jason Martines during a visit to the Hampton VAMC, after attending the Community Mental Health Summit in Hampton Sept. 5. Vance and Martines are members of the Intermediate Care Technician program, a one-year pilot which began after Secretary Shinseki asked VHA to explore hiring experienced military medics and corpsmen transitioning from active service. The program was designed to promote hiring of Veterans and to serve as a pipeline for future licensed medical professionals.



Gen. Gilmory M. "Mike" Hostage III, commander, Air Combat Command, Langley Air Force Base, Va., speaks with Army Veteran Lorenzo Hughes during a recent visit to Hampton VAMC. Hostage and 25 Air Force officers and civilian leaders visited with Veterans in the community living center, spinal cord injury unit, and palliative care July 23.

Secretary of Veterans Affairs Eric K. Shinseki, flanked by Durham VAMC Director DeAnne Seekins, greets Veteran Kenneth Bourn during his visit to the medical center June 11. Secretary Shinseki stopped in at Durham during a visit to North Carolina in which he met with UNC system leaders about a wide range of subjects including Veteran education, GI bill, employment, traumatic brain injury research and more. Following the UNC visit, Shinseki met VAMC patients and staff, learned about Durham VA TBI and PTSD research and toured the community living center and hospice.





# VISN 6 Sites of Care & VA Vet Centers

**Asheville VAMC**  
1100 Tunnel Road  
Asheville, NC 28805  
828-298-7911, 800-932-6408  
[www.asheville.va.gov/](http://www.asheville.va.gov/)

**Beckley VAMC**  
200 Veterans Avenue  
Beckley, WV 25801  
304-255-2121, 877-902-5142  
[www.beckley.va.gov/](http://www.beckley.va.gov/)

**Durham VAMC**  
508 Fulton St.  
Durham, NC 27705  
919-286-0411, 888-878-6890  
[www.durham.va.gov/](http://www.durham.va.gov/)

**Fayetteville VAMC**  
2300 Ramsey St.  
Fayetteville, NC 28301  
910-488-2120, 800-771-6106  
[www.fayettevillenc.va.gov](http://www.fayettevillenc.va.gov)

**Hampton VAMC**  
100 Emancipation Dr.  
Hampton, VA 23667  
757-722-9961, 866-544-9961  
[www.hampton.va.gov/](http://www.hampton.va.gov/)

**Richmond VAMC**  
1201 Broad Rock Blvd.  
Richmond, VA 23249  
804-675-5000, 800-784-8381  
[www.richmond.va.gov/](http://www.richmond.va.gov/)

**Salem VAMC**  
1970 Roanoke Blvd.  
Salem, VA 24153  
540-982-2463, 888-982-2463  
[www.salem.va.gov/](http://www.salem.va.gov/)

**Salisbury VAMC**  
1601 Brenner Ave.  
Salisbury, NC 28144  
704-638-9000, 800-469-8262  
[www.salisbury.va.gov/](http://www.salisbury.va.gov/)

**Albemarle CBOC**  
1845 W City Drive  
Elizabeth City, NC 27909  
252-331-2191

**Brunswick Outreach Clinic**  
20 Medical Campus Drive  
Supply, NC 28462  
910-754-6141

**Charlotte CBOC**  
8601 University East Drive  
Charlotte, NC 28213  
704-597-3500

**Charlottesville CBOC**  
650 Peter Jefferson Pkwy  
Charlottesville, VA 22911  
434-293-3890

**Danville CBOC**  
705 Piney Forest Rd.  
Danville, VA 24540  
434-710-4210

**Emporia CBOC**  
1746 East Atlantic Street  
Emporia, VA 23847  
434-348-1500

**Franklin CBOC**  
647 Wayah St.  
Franklin, NC 28734-3390  
828-369-1781

**Fredricksburg CBOC**  
130 Executive Center Pkwy  
Fredericksburg, VA 22401  
540-370-4468

**Goldsboro CBOC**  
2610 Hospital Road  
Goldsboro, NC 27909  
919-731-9766

**Greenbrier County CBOC**  
804 Industrial Park Rd.  
Maxwelton, WV 24957  
304-497-3900

**Greenville HCC**  
401 Moye Blvd.  
Greenville, NC 27834  
252-830-2149

**Hamlet CBOC**  
100 Jefferson Street  
Hamlet, NC 28345  
910-582-3536

**Hickory CBOC**  
2440 Century Place, SE  
Hickory, NC 28602  
828-431-5600

**Hillandale Rd. Annex**  
1824 Hillandale Road  
Durham, North Carolina 27705  
919-383-6107

**Jacksonville CBOC**  
241 Freedom Way  
Midway Park, NC 28544  
910-353-6406

**Lynchburg CBOC**  
1600 Lakeside Drive  
Lynchburg, VA 24501  
434-316-5000

**Morehead City CBOC**  
5420 U.S. 70  
Morehead City, NC 28557  
252-240-2349

**Raleigh CBOC**  
3305 Sungate Blvd.  
Raleigh, NC 27603  
919-212-0129

**Raleigh II Annex**  
3040 Hammond Business Place  
Raleigh, NC 27603  
919-899-6259

**Robeson County CBOC**  
139 Three Hunts Drive  
Pembroke, NC 28372  
910-521-8452

**Rutherford County CBOC**  
374 Charlotte Rd.  
Rutherfordton, NC 28139  
828-288-2780

**Staunton CBOC**  
102 Business Way  
Staunton, VA 24401  
540-886-5777

**Tazewell CBOC**  
123 Ben Bolt Ave.  
Tazewell, VA 24651  
276-988-2526

**Village Green Annex**  
1991 Fordham Drive  
Fayetteville, NC 28304  
910-488-2120 ext. 4020,

**Virginia Beach CBOC**  
244 Clearfield Avenue  
Virginia Beach, VA  
757-722-9961, ext. 1900

**Wilmington HCC**  
1705 Gardner Rd.  
Wilmington, NC 28405  
910-343-5300

**Winston-Salem CBOC**  
190 Kimel Park Drive  
Winston-Salem, NC 27103  
336-768-3296

**Winston-Salem Annex**  
2101 Peters Creek Parkway  
Winston-Salem, NC 27127  
336-761-5300

**Wytheville CBOC**  
165 Peppers Ferry Rd.  
Wytheville, VA 24382-2363  
276-223-5400

**VA Dialysis and  
Blind Rehabilitation Clinics  
at Brier Creek**  
8081 Arco Corporate Drive  
Raleigh, NC 27617  
919-286-5220

**VA Dialysis Clinic Fayetteville**  
2301 Robeson Street, Ste. 101  
Fayetteville, NC 28305  
910-483-9727

**Beckley Vet Center**  
1000 Johnstown Road  
Beckley, WV 25801  
304-252-8220

**Charlotte Vet Center**  
2114 Ben Craig Dr.  
Charlotte, NC 28262  
704-549-8025

**Fayetteville Vet Center**  
4140 Ramsey St.  
Fayetteville, NC 28311  
910-488-6252

**Greensboro Vet Center**  
2009 S. Elm-Eugene St.  
Greensboro, NC 27406  
336-333-5366

**Greenville Vet Center**  
1021 W.H. Smith Blvd.  
Greenville, NC 27834  
252-355-7920

**Jacksonville, N.C. Vet Center**  
110-A Branchwood Drive  
Jacksonville, NC 28546  
910-577-1100

**Norfolk Vet Center**  
1711 Church Street  
Norfolk, VA 23504  
757-623-7584

**Princeton Vet Center**  
905 Mercer Street  
Princeton, WV 24740  
304-425-5653

**Raleigh Vet Center**  
1649 Old Louisburg Rd.  
Raleigh, NC 27604  
919-856-4616

**Roanoke Vet Center**  
350 Albemarle Ave., SW  
Roanoke, VA 24016  
540-342-9726

**Virginia Beach Vet Center**  
324 Southport Circle, Suite 102  
Virginia Beach, VA, 23452  
757-248-3665



*“To care for him who shall have borne the battle and for his widow and his orphan...”*

~ Abraham Lincoln



**VA**  
HEALTH  
CARE

Defining  
**EXCELLENCE**  
in the 21st Century